

Rainbow Riding Ltd (at Avon Riding Centre) Terms & Conditions

Rainbow Riding Ltd operates via a waiting list. Registration guarantees you a place on the waiting list. You will be notified as soon as a suitable riding lesson becomes available.

Assessments & Lessons

1) Once you are offered a suitable riding lesson you will undergo two assessment lessons at Avon Riding Centre, this is for the benefit of yourself to match you to the most suitable ride and to give you time to decide if you would like to continue.

2) You will be asked to pay in advance to cover the two assessment lessons. After which an invoice will be issued to cover the remainder of the month's lessons.

3) You will ride at the same day and time each week once assessed and in the rare and exceptional circumstances that your ride is cancelled for a given week (in the instance of only one rider in the group, unavailability of horses due to illness or injury or an event taking place on behalf of Avon Riding Centre for the Disabled) you will be given notice to join another group for that week, or your account will be credited.

4) Horses and ponies are chosen for riders based on the suitability and safety for riders and the current work limit of each horse. The instructor's decision is final.

5) For the welfare of the horses and ponies at Avon Riding Centre you will be asked to weigh yourself on the Centre's scales at least once a year. This information will be kept confidential to your file and to the relevant instructor only, and only used for the purpose of allocating you a suitable horse.

6) Please note that you may be asked by your instructor, with sufficient notice, to move groups to a different time or day due to outgrowing the pony or horse that you currently ride or outgrowing the group in terms of riding ability.

7) There will be no more than eight riders per group on a regular basis.

Payment

1) Lessons are charged by monthly invoice in advance (£24 per 1hr lesson – if your lesson is taken by the Assistant Instructor you will be advised of a reduced amount).

2) You will not be charged for any time the Centre is closed.

3) Lessons are to be paid by cheque by the date stated on the invoice. Any payments received after the payment date will incur a £4 late payment charge.

4) Cheques to be made payable to "Rainbow Riding".

5) We do not advise posting cash. If paying by cash please put in a sealed envelope, marked with your full name and should only be left during office hours.

6) Extra riding lessons can be booked (when spaces permit in other groups) and are charged at £15 per lesson for current monthly invoiced riders only. Please phone reception to find out availability. The fee will be added to your next invoice. If you need to cancel the extra riding lesson please give 24hrs notice otherwise you will be charged.

Cancellations

1) 24hrs notice is required for cancelling a lesson for any reason. Avon Riding Centre will re-book your lesson if this notice has been given. Due to the limited number of free lesson spaces and the horses' work limit, there may be a limit to the number of re-book dates we can offer you. If you cannot make these offers you will have to forfeit your ride for that week.

2) Cancelled lessons must be re-booked by the end of the respective year, apart from lessons cancelled in December which can be carried over to the following year.

3) If you do not give 24hrs notice for cancelling your lesson you will not be entitled to re-book the lesson.

4) Avon Riding Centre will not offer refunds for cancelled rides.

5) If you wish to cancel your riding lessons permanently at Avon Riding Centre one month's notice needs to be given in writing.

I recognise that riding is a risk sport and I voluntarily accept the risks involved. I further understand the need for the rider to take all reasonable precautions. In the absence of any negligence on the part of Avon Riding Centre for the Disabled Ltd (of which Rainbow Riding Ltd is a part) I accept that no liability will attach to them.

I understand that I must wear at all times while riding and leading my own riding helmet to the current safety standards of BSEN1384, PAS015:1994 or PAS015:1998.

I understand that I must wear at all times during cross country lessons my own body protector to the current safety standard of BETA 2000.

I understand that this contract is subject to change with one month's notice.

I will inform Avon Riding Centre of any change in address or contact number immediately.

I will provide an emergency contact on my registration form and also inform Avon Riding Centre of any changes to their address or contact details.

I understand that any hostile, abusive or intimidating behaviour towards the staff or volunteers at Avon Riding Centre may result in the immediate termination of my riding lessons without notice.

Please sign below to agree to the above terms and conditions and return with your completed registration form.

(If you are under 18 years of age a legal parent or guardian must sign on your behalf)

Signed _____ Date _____

Print name _____

Relationship to applicant (if under 18yrs) _____

Avon Riding Centre will return a copy of the signed terms and conditions to you with your first invoice.